

# \$1,000 Instant Rebate Process Guide

Con Edison is offering a **\$1,000 instant rebate** for state-of-the-art heating technology through the New York State Clean Heat Program. Equipment must be purchased by **December 31, 2025**, and reimbursement will not be available after the purchase.

You can receive a maximum of one rebate for an eligible heat pump water heater per electric account each year. If you wish to purchase two or more units for a single installation address, prior approval from Con Edison is required.

## How It Works:

### Step 1: Select Eligible Equipment for Purchase

- The equipment must be an ENERGY STAR® heat pump water heater with <120 gallons of tank capacity.
- You must make the purchase at a participating retailer (online sales are not eligible).
- Special orders placed in-store through pro services are allowed.
- All purchases must be made by **December 31, 2025**.



### Step 2: Confirm Your Eligibility

- You can either scan the QR code on the signage using your mobile device or visit [VerifyConEdRebates.com](https://www.verifyconedrebates.com). Enter your account information on the website to verify your eligibility.
- You must have an active Con Edison electric account to be eligible.

### Step 3: Receive Your Coupon

- You can choose to receive the coupon code via email or SMS.

### Step 4: Purchase Eligible Equipment

- Present your coupon code at the register in-store.
- The retailer scans or manually inputs your coupon code into the point-of-sale system to apply the \$1,000 rebate as a discount on the eligible equipment.
- If the eligible equipment you want is out of stock at the store, you can place a special order with the coupon through the retailer's pro services.

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## Frequently Asked Questions

### What Equipment Is Eligible in This Program?

All ENERGY STAR®-certified air-source heat pump water heaters ≤ 120 gallons are eligible.

### Where Is the Instant Rebate Available?

The \$1,000 instant rebate for eligible heat pump water heaters is offered at [participating retailer locations](#) within the Con Edison territory, only for in-store purchases.

### How Do I Get the \$1,000 Instant Rebate?

Visit [VerifyConEdRebates.com](https://www.verifyconedrebates.com) to verify your eligibility and receive a coupon code via email or SMS. Present this coupon at the register of a participating store. If the item qualifies, the retailer will deduct \$1,000 from the purchase price immediately. Please note that this offer does not permit reimbursement after the purchase has been made.

### What Do I Do if I'm Experiencing Issues Validating My Information Online?

We recommend trying each of the three validation options (Last Name + Service Address; Phone Number + Address; Electric Account Number + ZIP code) until the system confirms your information. Please enter the service address and electric account number exactly as they appear on your Con Edison electric bill. If the system does not recognize your information, email [Heat-NE@energy-solution.com](mailto:Heat-NE@energy-solution.com) for assistance.

### Can I Receive the Rebate if I Made the Purchase Online or Over the Phone?

No, the instant rebate is currently **available only for in-store purchases**.

### Are Pre-Orders of Eligible Equipment Allowed in This Program?

Yes, if an eligible item is out of stock at the store, pre-orders or special orders for pickup or home delivery qualify for the instant rebate, provided the order is placed in-store. You can place your orders with the coupon code at the pro services department. Please note that delivery times may vary based on the product model and location.

### What Can I Do if I'm Having Trouble Applying the Coupon to My Order?

To ensure the coupon can be scanned and applied, please check the following:

1. The product must be an ENERGY STAR®-certified air-source heat pump water heater with a capacity of ≤120 gallons. If the water heater does not meet these qualifications, the purchase will not be eligible for the instant rebate. **Please note that the Qualified Products List may change over time.**
2. You must purchase the equipment in-store, as online purchases are not eligible.
3. Since not all stores may have eligible items in stock, you can place a special order with the rebate at the [participating store's](#) pro services department for either pickup or delivery to your address.

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### **The Eligible Heat Pump Water Heater I want Is Out of Stock. How Can I Get It with a Rebate?**

If your chosen heat pump water heater is not available for special order at the retailer's pro services department, you can work with your selected contractor to purchase a qualifying unit from a [participating distributor](#) to receive the \$1,000 rebate.

### **I Received a Coupon for Retailer A, but Now I Wish To Shop at Retailer B. Can I Get a Coupon for That Retailer?**

If you have a coupon for a retailer that you haven't redeemed yet, you can contact Energy Solutions who will assist you in obtaining a new coupon.

### **Have Additional Questions?**

If you're having trouble locating your coupon or want to purchase more than one heat pump water heater under the same account, email [Heat-NE@energy-solution.com](mailto:Heat-NE@energy-solution.com), or call **1-332-266-4467**, 9 a.m.-5 p.m. EST, Monday-Friday.